

## **Software Processes and Quality, Spring 2014**

### **Exercise 1.**

Write a summary of the “eight dimensions of quality” defined by David Garvin. How well do these dimensions apply to software systems? Analyze the quality of some well-known software product using Garvin’s dimensions.

**Source** (Wikipedia / “Eight dimensions of quality”):

[http://en.wikipedia.org/wiki/Eight\\_dimensions\\_of\\_quality](http://en.wikipedia.org/wiki/Eight_dimensions_of_quality)