

## Lecture 5

### Intuitive Solutions for Simple Models

M/M/1 Queue  
Markov Chains  
Little's Law

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## Solution Methods in Overall Picture

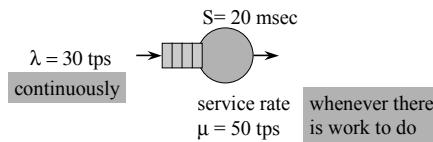
- Baseline model
- Prediction model
- Fig. 4.1

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## Single Server System



- Server utilization U?
- Server queue length Q?
- Server response time R?
- Server & system throughput X?

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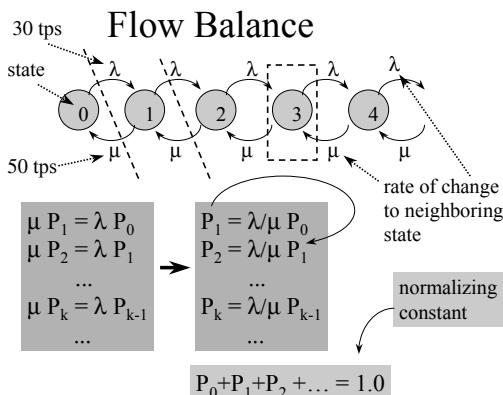
## Birth-Death System

- Markov chain (history is irrelevant)
- Birth-death (change to adjacent states only)
- Stochastic process (randomness)
- Fig. 4.3
- System states, nr of jobs (k) in system  
 $k = 0, 1, 2, \dots$
- Need: System statistics  
– average U, R, X, Q
- Can compute them from state probabilities  $P_k \forall k=0,1,2, \dots$

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## Single Server Solution (2)

$$\begin{aligned}
 P_1 &= \lambda/\mu P_0 \\
 P_2 &= \lambda/\mu P_1 \\
 &\dots \\
 P_k &= \lambda/\mu P_{k-1} \\
 &\dots \\
 P_0 + P_1 + P_2 + \dots &= 1.0
 \end{aligned}
 \quad
 \begin{aligned}
 \sum_{i=0}^{\infty} \left(\frac{\lambda}{\mu}\right)^i P_0 &= P_0 \sum_{i=0}^{\infty} \left(\frac{\lambda}{\mu}\right)^i = 1 \\
 P_0 &= \frac{1}{\sum_{i=0}^{\infty} \left(\frac{\lambda}{\mu}\right)^i} = \frac{1}{1 - \frac{\lambda}{\mu}} = 1 - \frac{\lambda}{\mu} \\
 P_k &= \left(\frac{\lambda}{\mu}\right)^k P_0 = \left(\frac{\lambda}{\mu}\right)^k \left(1 - \frac{\lambda}{\mu}\right)
 \end{aligned}$$

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### Single Server Solution (contd) <sup>(1)</sup>

$$P_0 = \frac{1}{\sum_0^{\infty} \left(\frac{\lambda}{\mu}\right)^i} = \frac{1}{\frac{1}{1-\frac{\lambda}{\mu}}} = 1 - \frac{\lambda}{\mu} \quad \lambda = 30, \mu = 50$$

$$P_k = \left(\frac{\lambda}{\mu}\right)^k \left(1 - \frac{\lambda}{\mu}\right)$$

$$P_0 = 1 - \frac{30}{50} = 0.4 = 40\%$$

$$U = 1 - P_0 = 60\% \quad (= \lambda/\mu)$$

$$X = \sum_{i=0}^{\infty} \mu_i P_i = \sum_{i=1}^{\infty} \mu_i P_i = \mu \sum_{i=1}^{\infty} P_i$$

$$= \mu U = \mu \frac{\lambda}{\mu} = \lambda = 30 \text{ tps}$$

aver. popul? R?

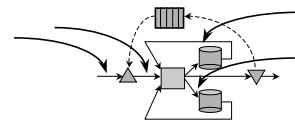
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### Arrival Theorem

- Arriving customer to some node (I.e., a customer in transition) sees the system as steady state system with itself removed
  - infinite population: overall steady state
  - finite population: steady state for system with one job less



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### Single Server Solution (contd)

number of customers in system (aver. population)

$$\bar{N} = \sum_0^{\infty} i P_i = \sum_1^{\infty} i P_i = \sum_1^{\infty} i \left(\frac{\lambda}{\mu}\right)^i \left(1 - \frac{\lambda}{\mu}\right)$$

$$= \left(1 - \frac{\lambda}{\mu}\right) \frac{\lambda}{\left(1 - \frac{\lambda}{\mu}\right)^2} = \frac{\lambda}{\mu - \lambda} = \frac{30}{50 - 30} = 1.5$$

response time = time in queue + time in service

$$R = \bar{N} \frac{1}{\mu} + \frac{1}{\mu} = \frac{\lambda}{\mu - \lambda} \frac{1}{\mu} + \frac{1}{\mu} = \frac{1}{\mu - \lambda} = \frac{1}{20} = 0.05 \text{ sec}$$

arrival theorem → nr of jobs in front of "me"

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### Single Server Solution (contd)

aver nr of jobs in queue (not in service)  
= nr of jobs in system - utilization

$$\bar{N} - U = \frac{\lambda}{\mu - \lambda} - \frac{\lambda}{\mu} = 1.5 - 0.6 = 0.9$$

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### Use Solution for Predictions

(IAT=22 ms, S=20 ms)

$$\lambda = 45, \mu = 50$$

$$U = \frac{\lambda}{\mu} = 90\%$$

$$X = \lambda = 45 \text{ tps}$$

$$\bar{N} = \frac{\lambda}{\mu - \lambda} = 9$$

$$R = \frac{1}{\mu - \lambda} = \frac{1}{5} = 0.2 \text{ sec}$$

(IAT=22 ms, S=13 ms)

$$\lambda = 45, \mu = 75$$

$(\lambda, \mu)$	(30,50)	(45,50)	(45,75)
U	60%	90%	60%
X	30	45	45 tps
N	1.5	9	1.5
R	0.05	0.2	0.033 sec

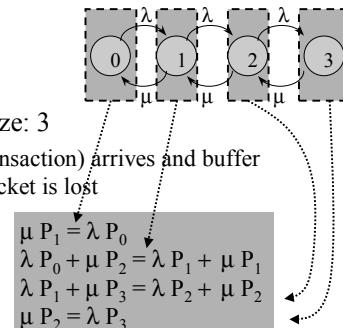
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### Limited buffer example <sup>(1)</sup>

- Limited buffer size: 3
  - if packet (job,transaction) arrives and buffer full, then that packet is lost
  - flow balance:



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### Limited buffer (contd) (10)

$$\begin{aligned} \mu P_1 &= \lambda P_0 \\ \lambda P_0 + \mu P_2 &= \lambda P_1 + \mu P_1 \\ \lambda P_1 + \mu P_3 &= \lambda P_2 + \mu P_2 \\ \mu P_2 &= \lambda P_3 \end{aligned}$$

$\lambda = 30 \text{ tps}, \mu = 50 \text{ tps}$   
 $\lambda/\mu = 0.6$   
 $P_0 + P_1 + P_2 + P_3 = 1.0$

$$\dots \lambda \cdot P_0 + \mu P_2 = \lambda (\lambda/\mu P_0) + \lambda (\lambda/\mu P_0) \cdot P_0 \dots$$

$$\begin{aligned} P_1 &= \lambda/\mu P_0 \\ P_2 &= (\lambda/\mu)^2 P_0 \\ P_3 &= (\lambda/\mu)^3 P_0 \end{aligned}$$

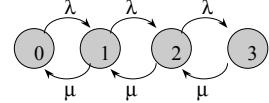
$$\begin{aligned} P_0 + 0.6 P_0 + 0.6^2 P_0 + 0.6^3 P_0 &= 1.0 \\ (1 + 0.6 + 0.36 + 0.216) P_0 &= 1.0 \\ 2.176 P_0 &= 1.0 \\ P_0 &= 0.46, P_1 = 0.275, P_2 = 0.165, P_3 = 0.10 \end{aligned}$$

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### Limited buffer (contd) (6)



$$P_0 = 0.46, P_1 = 0.275, P_2 = 0.165, P_3 = 0.10$$

$$\text{utilization} = 1 - P_0 = 0.54 = U$$

$$\begin{aligned} \text{throughput} &= 0 * P_0 + \mu P_1 + \mu P_2 + \mu P_3 \\ &= \mu (P_1 + P_2 + P_3) = 50 * 0.54 = 27 \text{ tps} = X \end{aligned}$$

$$\begin{aligned} \text{average population} &= 0 * P_0 + 1 P_1 + 2 P_2 + 3 P_3 \\ &= 0.275 + 2 * 0.165 + 3 * 0.10 = 0.91 = \bar{N} \end{aligned}$$

$$\text{average queue length} = \text{aver pop} - \text{util} = 0.91 - 0.54 = 0.35$$

$$\text{response time} = (1/\mu)\bar{N} + (1/\mu) = 0.02 * 0.91 + 0.02 = 0.4 = R$$

$$\text{loss rate} = \lambda P_3 = 30 * 0.10 = 3 \text{ tps} \quad \text{Prob(loss)} = P_3 = 0.10$$

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### Queue length vs. population

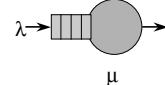
- Two terminologies
- "Queue length" = population Menasce
  - queue includes those in service
- Population N = queue + those in service
  - queue includes only those not in service
  - N = queue length + U LZGS
- No big problem – watch out.

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### M/M/1 Queue



Exponential death process:  $\mu_i = \mu$

Exponential birth process:  $\lambda_i = \lambda / \mu$

- Single server example = M/M/1

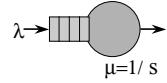
- |             |                                |                   |
|-------------|--------------------------------|-------------------|
| • M/M/2     | M/M/m                          | M/M/ $\infty$     |
| • M/M/1/B   | M/M/m/B                        | (finite buffer B) |
| • M/M/1/B/K | (finite customer population K) |                   |
| • M/G/1     | G/G/1                          | M/G/m/B/K         |

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### M/M/1 Queue



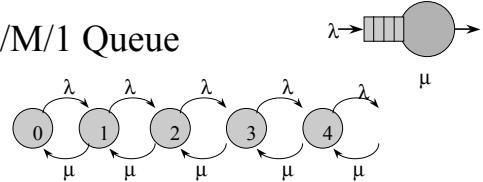
- Markovian birth-death process
- Exponential distributions
  - birth & death
  - memoryless:  $\Pr(S \geq s) = \Pr(S_{\text{rem}} \geq s | S_{\text{serv}}=s)$
- Infinite queue (line, buffer) space
- First-in-first-out queueing discipline
- Prob(empty) =  $P_0 > 0$  (true when  $\mu > \lambda$ )

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### M/M/1 Queue



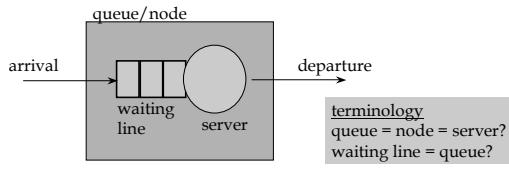
- Transition probability matrix  $\mathbf{Q}$   $Q[1,2] = \lambda / (\lambda + \mu)$
- Ergodicity: recurrent, aperiodic states if  $\lambda < \mu$
- Probability vector of being in state at time t:  $\mathbf{p}(t)$   $\lim_{t \rightarrow \infty} \mathbf{p}(t) = \Pi$
- Stable limit probability  $\Pi_i = p_i$
- Steady state solution  $\Pi = \Pi \mathbf{Q}$
- Rephrase question: How to find such  $\Pi$  that  $\Pi = \Pi \mathbf{Q}$ ? Box 31.1 [Jain 91]
- Box 31.4 [Jain 91]

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### Little's Law: $N = XR$ <sup>(1)</sup>



**Mean Number of Customers**  
= Mean Throughput \* Mean Time in Queue

$$\text{M/M/1: } \bar{N} = \frac{\lambda}{\mu - \lambda} = 1.5$$

↑ in waiting line or  
in service

$$X = \lambda = 30 \text{ tps}$$

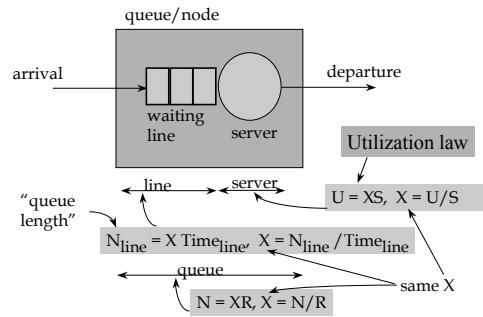
$$R = \frac{1}{\mu - \lambda} = 0.05 \text{ sec}$$

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### Little's Law: $N = XR$ Apply to Queue, Server, or Line

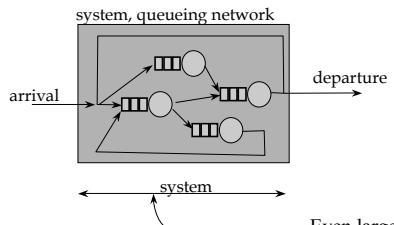


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### Little's Law: $N = XR$ Apply to Whole System <sup>(1)</sup>



Even larger system?  
Include human users  
in "system".

$$N = N_{\text{system}} = X_{\text{system}} R_{\text{system}} = X_0 R$$

$$X_0 = N/R$$

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